



UNIT 4  
OGMORE CRESCENT  
BRIDGEND INDUSTRIAL ESTATE,  
BRIDGEND. CF31 3TE

VAT number 265 499 653  
Company number 10678687

Phone: 01656 659274  
Email: [info@actiondoors.com](mailto:info@actiondoors.com)

### TERMS AND CONDITIONS OF SALE (Your statutory rights are not affected)

1. ACTION DOORS.COM guarantees all labour on new installations for one year from the date of installation. Doors are guaranteed by the supplying manufacturers, check individual literature for details. Repairs are covered for three months.
2. We have no responsibility for openings out of square, loose render, brick/block work or sectional garages in poor condition or floors running out of level. Making good only carried out if specified on contract.
3. The title of goods does not pass until payment is received in **FULL**. As stated in the retention of title clause also known as the Romalpa clause. Retention of title clauses are mandated in the European Union by Article 9 of the Late Payments Directive sellers' ROT rights are recognized. As standard company procedure, one key/handset will be withheld from **ALL** customers and despatched on cleared payment **ONLY**.
4. Our guarantee does not cover normal wear and tear, improper handling, care, maintenance or operation. We will fit doors to the best of our ability regarding the fixing and the aesthetic appearance.
5. For doors supplied on a DIY basis guarantee does not cover incorrect installation. In this instance, responsibility for sizing and measurements lies solely with the customer.
6. Cancellations will only be accepted within 24 working hours of order. Cancellation of Made to Measure or special orders cannot be accepted. Standard sized doors are subject to a 25% restocking charge. Deposits are non-refundable in any circumstance.
7. Delivery dates stated are expected and therefore cannot be guaranteed, as time is not the essence of the contract.
8. UPVC trims, fascias, weather seals and associated extras are optional and not included in the contract-selling price unless stated otherwise.

